

# Text Discussion from Virtual Care webinar

March 26, 2020

Ranbir GillRanbir Gill from Calgary



Paul MironHi from Timmins, ON



Anthony MorhamHello from Winnipeg



Wes JacksonHi from Airdrie



Lucie LajoieHello from Alexandria Ontario



Margie KrabbeHi from Summerland, BC.



Roy WymanGood day everyone



Deborah AlperHello from Montreal



michelle deyhohello from Calgary - don't have sound?



trevor cuddyhello from Toronto



Teresa CavettGood morning from Winnipeg



sally CarverHello from Victoria!



Eugene RiesHi from Cranbrook



Dianne Poweri cant hear anything



42blackcathello from toronto



Gillian HamiltonHi from HALIFAX



Ruth BennHello from London



SkyeDJRI don't have video or sound.  
Sound is duplicated through facebook



Jacob MatthewsA&E skaters, everyone else can hear, I think it's just you.



Lely AbudHello from NS



Sonilla GuptaHi from Courtice, ON!



 Sandhya Gokhale I want to know how to start virtual visit with patient. and how to see patient chart at the same time.

 Aaron Johnston Thoughts about how to get our learners (clerks and residents) started with virtual patient care?

 Todd Hi from Niagara!

 Lisa Millstein Sorry I meant Youtube

 Susan Whitley Hello from Ottawa

 Tina H Hi from Calgary!

 Cheryl Whitehead Hello from Calgary

 kan lee Hi from Edmonton

 Joyce Tatelman Hello from California

 Josephus Hi from White Rock

Kevin H Judith - I believe the WHO released something that said there's no evidence NSAIDS makes things worse

 K  
Kate Coulson Hello from Collingwood ON

 Caitlin Bell Douglas Bell - Saskatoon

 A. Debono Hi

 Heather Armson We do not have a secured platform for virtual visits- Zoom has been suggested but there seems to be some concerns about privacy.

 Peter Huang Hi.. thanks for the information

 natasha mirif NSAIDS can be avoided it should be

 Hugh mitchell Hi from fort erie

 Benjamin Schiff Some concern with NSAIDS, COVID and renal deterioration

I use my own email from time to time, and my own cell, with full transparency to patients & documented consent - is this acceptable?

 Amani Health Zoom has a HIPPA compliant version at 200\$/month

 Ken Anderson Hello from Mississauga

 Supriya Goyal What platform are you using for video teleconference that is considered safe from privacy point of view.

 Zeeshan Khan Anyone tried OTN video calling?

 Maria H Can we discuss virtual platforms that meet a standard of privacy and security?



Dr. R BhyatGreetings everyone, thanks to the CFPC for arranging this webinar!



Marilena BiscottiHello from grimsby



Dr. Jon CAvoid NSAIDs and consider taking off ACEi is what intensivists have written



Mike AllanSome of you are discussing clinical topics (NSAID safety and utility) that will be addressed in future webinars (but nothing wrong with discussing here)



Dr. Jon C(for hospitalized pts)  
Amani HealthPhysicians at our centre looking at using OTNHub



62vindeYes , have used OTN . Pt should be able to use email



Sharin MithaniHow does billing work for virtual care when not using the OTN platform?



Tosin OladiniHi from Birmingham UK



Lisa MacIntyre MillerNS signed an agreement with Zoom TeleHealth this week, no details yet, do you have experience with it ? Med Access releasing a product as well, is there any experience with the beta version?



Amani Healthhave not looked into billing yet with OTN



salah aboughoucheListening



Parisa RezaiefarCan you please comment re STD management on the phone? I'm not sure I understand.



Sharin MithaniTahnks Omeed. How about a007 codes?



Sadia OmarWhat about vaccinations for the kids?



Dr. R BhyatZoom is very easy to use, great to hear about the NS agreement.



Alex Chriswhat are the regulations for nursing homes? is it my right to wear a mask and visor when working in a nursing home ?



Ken BurgessGood day. I am retired 4 yr fam doc in Hamilton willing to help but am at high risk due to chronic asthma and age. Is there a role I can provide via virtual care?



62vindeOntario - use new codes for billing , k080, k081



Sepideh NafisiIf it's personal email or text but your phone is secure and Face ID dose it consider decent method



Amani HealthKen YES! please reach out to us info@amani.health



SkyeDJRthe K080 codes are for phone, not video



Sharin Mithani Okay great. Thanks Omeed!



kaykiksplay Sedia Omar... CFP just released great schedule of in person visits for well baby and prenatal for primary care.



Marilena Biscotti hi Ken



Abdul Tabani Hello, thanks for the webinar



Nayana Suchak With OTN can bill as regular visit/ code as long as SLR designated on billing software as OTN- in Ontario



Alex Christhe k080 and h



Jarry Singh CAN YOU COMMENT ON MEDICATIONS PPL USING TO CURE AT HOME Ex Chloroquine



lisa antoniolli Good morning



anastasios drake Very practical efficient points .Good presentation



Sharin Mithani Nayana, what is SLR?



Hans Yamamoto Hello



Zahra Abhari Agree 100% the majority of diagnosis is based on good hx



Dr. R Bhyat Each province and territory is moving towards creating or opening up billing codes for telephone or video visits during COVID19, if they didn't have these already in place.



naomi ecobhi from lindsay ontario



Kensington Management We are using CORTICO for our Telehealth and very happy with it. It directly links with the Oscar platform



A Sprangetips for virtual care into LTC MD rounds for less traffic through care homes ito decrease risk of MD bringing COVID into LTC (most also work in PC or acute care)



Josephus Yes, John: my professor of Internal Medicine said, if you do not have your diagnosis after history taking in at least 60% of cases, your skills are not good enough in that respect



Chris Nava Hi Chris from NB



Ansie van der Merwe Would Whatsapp be acceptable? I believe it has end to end encryption, and you can do video chatting.



Abdul Tabani Please advice regarding antibiotics prescription risk and medicolegal issues in this situation/virtual care



Susan Dixon Health Canada



Maha Annemarie Albertgood Talk



Wessel KrielWould Whatsapp be acceptable?



Bill UpwardDoes the clinical teaching, supervision, and assessment of medical learners change when providing virtual care? If so, how?



Imran ShahzadHi from Maple, ON



Amani Healthwhat is CORTICO?



R GoldbergerWhat about renewal of medications without checking BP, sugar, etc?



Abdul TabaniIn Alberta, what are implications and CPSA & CMPA position



Deanna CampbellHello. Thanks for this.



Zilungile NogelaZilungile Nogela from South Africa



Sandhya GokhaleCan you guide us to specific virtual visit tools and how exactly to initiate the visit?



Dr. R BhyatlIt's probably best in class as a resource, AB has adapted the BC resource.



Teresa CavettBill, we have a group working on a guidance for supervising medical learners in providing virtual care.



Sandhya GokhaleSome tools like REACTS are very cumbersome. patient has to create a password etc.



mdelisleThe patient need/



Dr. Natavarlal H. ShahNew Admission to LTC Home where patients are coming from home do you think it is appropriate to COVID-19 swab after initial assessment. Most of the patients cannot answers correctly.



Zeeshan KhanCan you prescribe antibiotics for Otitis media virtually?



priya gabaPlease provide best virtual visit options- thanks for this talk.



Ashley MinukRecommendation for what webcam to purchase for our office desktop computers? (windows)



Jim ThompsonWondering texting between physicians. Consent? Documentation?



4mellifluouslyDr. Dermer is looking over my right shoulder...



Maha Annemarie Albertgood information .,Thanks  
ta



Rubina MalikI worry about security and the ability of the patient to record a video visit



Maria HTeresa, thanks. I would be very interested in implications for teaching, learning and assessment too (maria hubinette)



Tina HVirtual visits in hospice, suggestions re: getting Hx from pt, family, staff?



Paul MironTeresa, Maria (Hi!) Yes. We need to collectively figure out how to supervise and precept.



Sharin MithaniHas anyone used Insig for virtual care? What has your experience been?



Helen EngelbrechtCan you give us the articles location to access or put it up for us?



Janet MHas anyone used Meveo Virtual care? Thanks for arranging this



Deborah AlperWondering about setting up the video platform, will use Reacts, but does my secretary call my patient beforehand to set up the program? Thank you



Kensington ManagementCORTICO is a Telehealth platform with that patients can book directly online that automatically feeds into your OSCAR schedule



Helen EngelbrechtThat is Dr P's article he talked about



Anik VandewaetereYour opinion on which is best Virtual care and why?



Amani Healthawesome thank you Kensington!



David SayerI am a UK family doc in Hamilton since Oct. I am restricted to my current practice only. I want to help but am seeing much less pts. Is there anyway I can direct patients to me virtually?



Aaron JohnstonLink to the article you wrote John?



Jim ThompsonStill shopping for decent, simple, inexpensive lighting on my side of web visits. Important visual experience for the patient.



Central Centralhi from Collingwood Ont



Frances KeatingI had trouble getting the video conferencing set up on OTN platform



Zeeshan Khanif anyone prescribed antibiotics of conjunctivitis virtually?



Susan DixonHealth Canada put out information re: " NO scientific evidence that ibuprofen worsens COVID - 19 Symptoms ." In Alberta



Susan Dixonat least Calgary the link was sent to us through AHS Medical Staff CMO Dr. Francois Belanger & Dr. Laura McDougall



Sandhya GokhaleOTN is backlogged Frances Keating



Jane PritchardYes re conjunctivitis. From the story and a texted photo.



Frances Keatingok thanks



Dr. Natavarlal H. Shah Are you allowed to prescribed Narcotics without been seen the patients for chronic pain?



cheryl rushton listening from NB



Sophie Miro Fortier For those of us managing our patients over the phone - which at this time seems to be the case for the majority of family docs - what are specific tips you would give considering we cannot observe pt



Zeeshan Khan texted photo? again that will lead to privacy problem?



Ken Burgess ideally the camera should be in the middle of the tv monitor face so that you can look into their eyes. ie when talking to someone on a screen look at the camera not the screen. hard to do.



SkyeDJR I've had an interesting challenge of managing my daughter (school-aged, needs supervision) and doing telephone/virtual visits confidentially re: kids in he home!



Susan Dixon I only complete triplicates for patients I know. and are presently on Narcotics. Yes you can fax it into the pharmacy in Alberta anyway.



Maha Annemarie Albert thanks for the Talk



SkyeDJR (I'm in self-isolation so cannot go in)



Zeeshan Khan I have prescribed narcotics over phone but I knew patients before in hand



Maria H SkyeDJR: headphones?



SkyeDJR I'm renewing narcotic Rx's over the phone. Haven't initiated any (at least not yet).



Dianne Power looking for advise on well prenatal visit? If there is no PV bleeding etc and fetal movement is noted can visit be postponed at present



Ken Burgess Mark look at the camera!



mddelisle It s not all the patients who have webcam or intelligent phone or tablet :-)



SkyeDJR I've \*only\* been doing phone visits, but with patients I know well.



Jane Pritchard I tell the patient about lack of privacy safeguards. They seem to appreciate being seen in this way and of course I would not advise photos of private parts..



Bash Amien Any thoughts on confirming identity for virtual visits for new patients?



Audrey Garceau how can we do the pediatric follow-up



SkyeDJR I still use my EMR to e-fax prescriptions for controlled meds, not phone.



Zachary Fraser The virtual visit goes well and you want to order lab or xray. Do you have a way to get that paper req to the patient other than having them go to your office?



Pam Mansfield In the pandemic, Health Canada allows controlled substances to be called in to pharmacies



Jeannette Janzen Photo ID...Passport, drivers licence or medicare card



Eug C Be careful pt may go into withdrawal



Stephen Singh Health Canada now allows pharmacists to take oral orders for controlled substances. Would this not trump the Quebec policy as Health Canada is national?



Sepideh Nafisi So you mean we can not refill narcotic for a patient take it regularly



Donato Gugliotta Renewals of opiates OK?



Marie-Eve Beauchemin-Nadeau health is provincial regulation



Saeed Kalantari Hello all and thank CFPC for setting up this presentation.



Amani Healthlabs and private imaging centres now closed in Ottawa



SkyeDJR I'm renewing opioids! and benzos



Eug C So am I



Abdul Tabani For; Admin; Alberta College of FP, Could you please update physicians in Alberta what we can prescribe over telephone consultations. Thank



Sepideh Nafisi Me too but I know my patients



Eug C If this is a regular Rx I do not want pts to go into withdrawal



robert stubbins How to I set up the video visit in my office



Lena Wong Hard to choose which video platform to use...are they all similar?



Jane Pritchard Me too. high risk now of people running out and taking something lethal.



Sharin Mithani Zachary, I email lab reqs to the patients. They have provided consent prior to doing this.



Sepideh Nafisi I am in NL we check health e NL and if it's due I ordered it



Eug C We need to take into account the pandemic



Susan Dixon I have told my patient's working from home with kids to work with children on a daily schedule which gives the child comfort and predictability. Discussed with them your scheduled work & break time.



Dr. Jon C Is there any work being done by the Colleges to update the prescribing of controlled substances virtually in context of the COVID-19 situation?

SkyeDJRit only makes sense for family MDs who know their patients to renew meds during pandemics without seeing patient in person



Nafisa AptekarOur billings for telephone consult in Ontario have been rejected for the last 3 days any comments on this



Milad Beglaril'm concerned about the many potential pitfalls of evaluating bacterial URIs without a physical exam & with rising community cases of covid-19 its becoming trickier see fever pts physically.Thoughts?



Jane PritchardI snail mail reqs for xrays and labs to patients, all the time; not emergency of course.



SkyeDJROntario telephone billings won't be ready to be submitted until mid-April - wait to hear when



Dr Cathryn ZapfWhat platforms should we be using? Is Zoom OK?



Allan GrillIn Ontario, we are being advised to renew Rx for only 30 days at a time to prevent a supply problem.



David LevittGreat webinar!



Omeed HadisfarNafisa- hold your billings. Dont submit yet.



Saeed KalantariAre we able to bill as a regular billing through OTN?



Stephen SinghAllan: No, we can renew for 3 months or however we prefer. It is on the pharmacist to DISPENSE 30 days at a time.



Eug CYou can give more but pharmacies only dispense 30 days



Eug CYeah they keep LCBO open to prevent withdrawal



Allan GrillIn Ontario, most platforms for virtual care is ok. OMA has a website with info on this.



Joel BuhiireAllan Grill I'm assuming you mean to be refilled at 30d intervals, and not a new visit every 30 days



SkyeDJRYes the pharmacist's decide re: 90 days vs. 30 days -- i'm giving 90 unless clinically indicated to be less



Allan GrillCorrect. 30 day supply with repeats.



Stephen SinghIn Ontario, there are no issues with prescribing controlled substances via telemedicine. I have done so for palliative care.



Supriya GoyalDr Pawlovich, What video platform are you using adn will it work in Alberta.



A&E skatersAgree John..prescribing controlled substances should only be restricted if the prescribing requires a physical exam to deem appropriate



Sean Sean@skye we are supposed to delay billings by 30 days



June Kingstonwhataspp has been helpfull. easy to move phone around



SkyeDJRYes



Parisa Rezaiefar John I agree. I will not risk patient's life bu causing withdrawal nor my colleagues and public's well being by not prescribing what patient needs until Covid is over



Ken Burgess in family health teams we do lots of telephone care . safely. for example have patient bring a UTI specimen to a lab when diagnosing for typical symptoms.



SkyeDJR(that 30 days started mid-March)



Zachary Fraser email makes sense - we haven't enabled that function in our EMR yet. Now is the time eH?



Zeeshan Khan 90 vs 30, 90 preferred as when things changed back again, we dont need to change much



Doctor AHI, I am from AB. Anyone has experience on available secure virtual care platform in AB other then Babylon? I contacted many however apparently many of them are either not available for now or hiring.



Saeed Kalantari delayed K080-2 only, am i right?



Omeed Hadisfar Saeed- yes, correct



Ansie van der Merwel'm assuming that we still need to work from the office as patients need to be booked, notes made on EMR, and referrals and prescriptions faxed. How do people manage this from home?



SkyeDJR I'm still concdrned about "secure email" -- don't have that, use my own personal email and personal cell (for text comms) -- I have documented this with informed consent from pt in their chart



Zeeshan Khani have told not to bill telephone calls yet? as not confirmed yet? what others are doing?



Omeed Hadisfar(Ontario- hold all new virtual k codes)



SkyeDJR@Zeeshan - hold billings until OHIP says go ahead -- probably mid-April



Saeed Kalantari Thx Omeed, can we bill regular billing by OTN or any other virtual way?



SkyeDJR CMPA has on their website that "temporary trips outside Canada' can be followed virtually, bu tnot otherwise



Zeeshan Khan thanks Omeed and SkyeD JR



Omeed Hadisfar Saeed OTN- im not certain. But any other virtual assessments (phone, webcam) needs to be limited to new K codes



Marie-Eve Beauchemin-Nadeaul believe OTN uses all the regular codes.



Saeed Kalantari ohh, i thought those apply for telephone visits only



Omeed Hadisfar Thanks Marie



SkyeDJR My secretary just went on self-isolation - I'm on self-isolation, how have others managed their practice in these circumstances?



Stephen Singh Correct, OTN uses regular in-person codes plus B codes until the B codes are no longer accepted April 1. Any other video platform in Ontario (e.g. Skype, Facetime) uses K telephone codes only.



Maria H Any ideas for those patients that don't have phones or computers?



Marie-Eve Beauchemin-Nadeau How do we do virtual visits if we don't have access to the full chart? Are we liable for information that is in the chart if we don't have access to it?



Heather Osler Can someone confirm that it is acceptable for the PHYSICIAN to be out of province/country as long as the patient is in the province, and that this would be billable under OHIP?



Saeed Kalantari How about through Medeo by Accuro?



1234 Army Cadets Alberta Medical Association holding webinars Friday noon and 5 PM to discuss technologies available and using them NOW - in Presidents letter yesterday



Helen Engelbrecht A lot of patients older do not have computers: some no mobile: how to service them virtually?



Allan Grill To bill OTN codes, need to fill out a form. It is available on their site. PDF - can be filled and emailed.



Sandhya Gokhale if you use whatsapp how do you keep your private life private?



Sharin Mithani allan, even if we use another platform for doing virtual care?



heather labordel am curious about the fee codes in other provinces. In Alberta the maximum fee code is \$38 per visit.



Ansie van der Merwe Sandhya that is my concern as well. Perhaps a dedicated device?



Allan Grill Hopefully your patients don't abuse it and understand to only contact when necessary



Sadia Tahir A large number of our older population are not techsavvy and don't have access to video//technology. What would your advice be in order to assess them?



Sandhya Gokhale Anise I agree



Allan Grill If you use anything but OTN in Ontario, bill the new K codes. Forget the B codes



Sharin Mithani okay thank you allan!



Saeed Kalantari Allan, any idea if we are able to bill regularly through Medeo by Accuro which is the secured way?



SkyeDJR @Sadia - I use telephone for all patients now, particularly older patients



1234 Army Cadet everyone has a phone - its a starting place



Sandhya Gokhale Heather \$36.75 in Ontario



Zachary Fraser In NS fee for GPs is ~\$39 flat virtual visit



Allan Grill We send a consent form to patients before engaging in virtual visits.



Nicolaas Vlok \$39 in MB



SkyeDJRON max telephone billable code is \$67.75 for K082 (psychotherapy or primary MH care, unit 30 min)



Sandhya Gokhale John and Mark once your patients find out your phone numbers do they then call you at odd hours?



SkyeDJRON: K080 is minor assessment (\$23.75) and K081 is intermed assessment (\$36.85)



Jeannette Janzen use a proper platform that is secure.... VirtualMED



SkyeDJR@Sandhya -- I've given out my cell # periodically for the last 10 yrs - NEVER called inappropriately.



Allan Grill Make sure you document the time of start and finish as well.



Saeed Kalantari Yes I know about the consent, but not sure if we are able to bill regularly through OTN or Medeo



Saeed Kalantari Like A888?



Sandhya Gokhale Skye good to know



Stephen Singh K082 uses the same time rules as other K codes. 1 unit 20 min, 2 units 46 min, 3 units 76 min, 4 min 106 min, etc.



4mellifluouslyNS has clarified yesterday. same fee as if in person



Allan Grill Yes you can



1234 Army Cadet SkyeDJR - that is my experience as well



Stephen Singh K codes done after hours qualify for the Q012 code



Allan Grill But need to use the virtual codes. Not in person codes.



Allan Grill Q012 is correct



Saeed Kalantari How about on Saturdays and Sundays?



Stephen Singh Agreed



Sandhya Gokhale not A888



O. Mofthak 082 ; 30 min as per bohip on 03/13/2020



Stephen Singh Saeed: Yes, Q012 on Sat and Sun if doing telephone calls and billing the new K codes



Allan Grill Check with provincial association for billing rules.



Omeed HadisfarSaeed- weekends q012 applies for enrolled but still K code not A888



SkyeDJRK082 is specialist though?



Allan GrillCorrect Omeed



Stephen SinghDo not bill A888 if you are not assessing them in person or via OTN



Allan GrillRight stephen



Sandhya GokhaleJeff can you name a few specific platforms?



Zeeshan Khanany one use Roth Test to use for assessment of breathing difficulties on phone?



Stephen SinghSkye: K083 is "specialist", MOH-speak for non-CFPC.



SkyeDJRoh good to know thx



heather labordeAlberta does not have any time modifiers for virtual care. Are there provinces that have time modifiers in addition to the fee code?



Saeed KalantariStephen, If i do virtually through OTN, can I bill A888?



Allan Grillno



Stephen SinghUnfortunately GP focused practice MDs do not currently qualify to bill K083 as per my understanding currently



Allan Grilli don't think so



Katrina NicholsonCan you speak to mature minors and consent / calls to parents or family member about minor or eg a deaf spouse ?



Allan Grillcorrect stephen



apontesmithIn Ontario, are the new billing codes only for physician in FHO, can you do them fee for service



Allen Flaming

This live webinar is eligible for one Mainpro+ credit. The survey registration form is available here: <https://cutt.ly/COVIDVirtualCare>



Jane PritchardYes, fee for service is fine.



Victor Ngl use roth test



Allan Grillyes. for all ON models, but some pay in full, others are in the basket.



Stephen SinghAllan: I thought a weekend OTN visit would qualify for A888+Q012? Since OTN uses in-person codes?



Saeed Kalantari BC K codes are in basket in FHO



SkyeDJR @Victor Ng what is the roth test?



Zachary Fraser wen calling from my cell I set it on No Caller ID



SkyeDJR My cell is always set to No Caller ID.



Allan Grill Check with OMA. Not sure re: A888



Saeed Kalantari Yes Stephen, That would change a lot



Allan Grill That may be right as A007 can be used with OTN on reguylar days.



Saeed Kalantari as K codes are in basket in FHO



Wes Jackson If you are calling a patient and want to block your phone number temporarily, start by dialing the following first: For land line \*67 For mobile #31#



Janet M Do K081 and K080 codes cause negation for patients belong to FHO's



Zachary Fraser not familiar with ROTH test



Doctor A Hiding Caller ID may not work if other side enabled spam protection feature. Still the phone # will be visible.



Hifsa Khan How about H410 after hour code



Sushma Mahajan Thanks . Quite an interesting information



Sandhya Gokhale Thanks Wes



Allen Flaming

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Nicola Yang if we are continuing group or individual psychotherapy via OTN on Saturdays, can we bill Q012 on top of our K007 or K019 etc. ?



Jane Pritchard Re patients having my cell phone #..they have had it for years, few abuse it.



Stephen Singh Janet: No negation to other MDs if you use the new K telephone codes



Mike Allan Tools for Practice will be publishing a summary of the Roth test. It is a tool for virtual assessment of Breathlessness.



Janet M Thank you Stephen Singh



Jane Pritchard if u block your #, some patients will not pick up when you need to reach them.



Victor Ng Ask the patient to take a deep breath and count out loud from 1 to 30 in their native language. Count the number of seconds before they take another breath.



Victor Ng If the "counting time" is 8 seconds or less, this has a sensitivity of 78% and specificity of 71% for identifying a pulse oximeter reading of <95%.



Victor Ng useful for severity assessment virtually



rasaz Rachel Sassevile Hi from Montreal



Allen Flaming

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Sepideh Nafisi No caller I'd doesn't work with face time with apple phone



Jacqueline Tsang thanks Victor for a great tip about the Roth score



Helen Engelbrecht What about paper practices and no access to EMR?



Stephen Singh Victor: Very cool tool!



Zachary Fraser ROTH sounds like a simple screen. Thanks



Nayana Suchak We advise patients to expect and enable their phones to accept unknown or blocked callers



Sandhya Gokhale Thanks victor



Dr. Jon C Thanks Victor. Very useful!



Trish Rawn RSI Guard is a useful program to help prevent computer-related injuries from typing and mouse use



Lori Montgomery Reference for the Roth test is somewhere in Rita McCracken's twitter feed, but i can't find it right

now...



Dr Cathryn Zapfl have been walking around my place making phone calls.



Sean Sean awesome victor



Christie Newton Literature recommends combining the Roth score with appropriate questions with respect to shortness of breath as there are a variety of factors (ex. anxiety) that will reduce the ability to count



Sandhya Gokhale Jane Pritchard true



Allen Flaming

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Victor Nggood tip christie



Frances KeatingI love my standup desk



Allan GrillTheres a very good form on OMA website called virtual care billing info manual. It mentions the new B codes for OTN as of April 1. I think A888 can be used with OTN. Sorry for confusion.



Abdul TabaniThanks Allen



Rosalba Perrottawhere do you find these stand up desks-some must be better than others



Allen Flaming

The Mainpro+ registration form will be available until end of day Friday.



Mike AllanRoth test reference title is Assessment of respiratory Distress by the Roth Score. as mentioned, needs to be combined with other clinical assessment (including what we do virtually)



A&E skatersadjustable height support use your current desk available on amazon..works great for me..I use 4 x 27" monitors...and change desk height during the day



Allan Grills there a roth score website?



Jim ThompsonIs this being used for COVID-19 screening?



Rosalba Perrottatks Lenny!!!



Allen Flaming

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Gregory ChanWe have tried electronic faxing of forms. This is through a dongle that works through a computer and a dedicated physical phone line. However, this system often fails... esp >4 pages



Sandhya GokhaleHow mark, how were you doing 10 % care virtually? after hours?



Teresa Cavett@Jane Pritchard; thanks for the tip of communicating through the pharmacist. Many of my patients do not have phones or access to computers too.



fawzy girgishi everyone



Gregory ChanWhat are your thoughts about other e-faxing systems?? PS Suite has a system that "internet faxes" but it is routed through the US. I wasn't comfortable with this (routing patient info to USA)



Melissa MeekingI work rural. Poor internet connection overall almost everywhere. Video visits would be very difficult here.



62vindeWhatever tech we use , availability is the foremost thing patients want in this critical situation.



Marie-Eve Beauchemin-Nadeauprotonmail has 100% encrypted email that can replace faxes easily.



1234 Army Cadetsagree - perfect if the enemy of good enough



Maria HGreat webinar. Practical and timely.



Hilary AdamsGenius Scan is a great app for scanning any document and sending it in different ways. Also keeps a record of everything you send



Francine LemireThank you to our presenters and facilitator! Question for Allan Flaming: will the Live Chat discussion also be available post meeting? And thank you everyone for participating!



Hal Bradenthanks for all the info, panel and also those on live chat



SkyeDJRHas OTN video visits become better? I heard there were many glitches.



Dr Cathryn ZapfGreat webinar. Answered a lot of my Qs. Thank you!



Janet MThanks everyone for your involvement and assistance.



Allen Flaming

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Christie NewtonThanks - this has been really helpful



Abdul TabaniAllen, Moderator; can we get recording of today's webinar and any other information material for our reference. Thanks



David PonkaGreat job Jeff, Mark and John



Sean Seanthanks all



Allan GrillEngagement today was amazing. So impressed with our colleagues and the CFPC. Thank you!



Hans Yamamotothanks for the help and usggestions



Sadia OmarThanks guys!!!



Joseph OjedokunThanks Mark and John



Stephen SinghThank you to all, this was fantastic!



Jim ThompsonGreat stuff of the live chat stream



Ruth BennThanks!



Ken Burgessthank you. very helpful



Alfaisal abdulwanis



Sharin MithaniThank you!!



Lori Montgomery Thanks all - this has been great!



Wes Jackson Thanks all!



Helen Engelbrecht Thanks!



Jen Walker Thanks so much!



R S Thanks



Doctor A Thanks



AHK T Thank you for a very timely webinar.



janetheplanet95 on ergonomics: we bought headsets for physicians to avoid the neck problems associated with holding a phone to your ear with your shoulder!!!



Allen Flaming

The live chat is also archived and will be available at this same URL.



Sangeeta Oza Thank you



Jacqueline Ashby Thank you John, Mark, and Jeff!



Zeev Dina Thanks!



Judy Maynard thanks very helpful



janetheplanet95 great webinar



Amani Health thank you ALL! please take care of yourselves.



Sonia Prokopetz

please keep the chat up also